



MoistureShield MVP Residential Limited Labor Warranty

MoistureShield Composite Decking warrants to the holder of this labor warranty (“Owner”), that if a breach of warranty, as determined by MoistureShield in its sole discretion, occurs with respect to the Owner’s MoistureShield® decking, railing, fascia, and fastener products (the “Products”) under either the MoistureShield Limited Warranty or the MoistureShield Limited Fade and Stain Warranty (the “Warranties”), and provided that a MoistureShield Valued Partner (“MVP”) Plus or Premier tier contractor installed the Products and properly registered the Warranties, MoistureShield will pay for all reasonable labor expenses in replacing the defective Products. MVP Plus and MVP Premier contractors can be found on the MoistureShield website under the Find a Contractor listings. The term of this Warranty, beginning on the date of final installation of the Products, shall be as follows:

If project uses MoistureShield decking with approved decking fasteners:

Contractor Level	Labor Warranty
MVP Plus Contractor	2 Years
MVP Premier Contractor	5 Years

If project uses MoistureShield decking with approved decking fasteners, AND MoistureShield railing:

Contractor Level	Labor Warranty
MVP Plus Contractor	4 Years
MVP Premier Contractor	7 Years

This labor warranty excludes coverage for Elevate™ decking and fascia.

In order for the MoistureShield decking to be covered under this labor warranty, MoistureShield fasteners or an approved fastener (listed at the end of this document) must be used for installation.

In order for MoistureShield railing, fascia, and/or fasteners to be covered under this labor warranty, MoistureShield decking needs to be installed.

This labor warranty only covers residential installations.

This labor warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by Owner, to a subsequent buyer of the property upon which the Product was originally installed.

To make a claim under this labor warranty, Owner shall send to MoistureShield, within the warranty period referred to above, a description of the claimed defect and proof of purchase to the following address:



MoistureShield, Inc.
Customer Service
801 Jefferson Street
Springdale, AR 72764

Upon confirmation by an authorized MoistureShield representative of a defect covered by the MoistureShield Limited Warranty and/or the MoistureShield Limited Fade and Stain Warranty, as the case may be, the prior registration of Owner’s Warranties and compliance with all other terms of this labor warranty, MoistureShield shall (1) replace the Product under the terms of the applicable Warranty, and (2) arrange for a local MVP contractor to replace, remove and dispose of the defective Product, at MoistureShield’s cost. This labor warranty may not be altered or amended except in a written instrument signed by MoistureShield and Owner.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL MOISTURESHIELD BE LIABLE FOR ANY COST OTHER THAN LABOR COSTS TO REPLACE, REMOVE AND DISPOSE OF DEFECTIVE MOISTURESHIELD PRODUCT. MOISTURESHIELD SHALL NOT BE RESPONSIBLE FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE.

Any MVP contractor who replaces Owner’s Products under this labor warranty is independently owned and operated, and is neither affiliated with nor an agent or representative of MoistureShield. MoistureShield makes no representations or warranties as to, and is not responsible for, the performance, acts or omissions of such contractor. It is the ultimate responsibility of the Owner to approve such contractor prior to any work commencing.

Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

This warranty shall only be applicable and enforceable in the United States of America and Canada.

APPROVED FASTENERS

HIDDEN FASTENERS – Grooved Edge Boards		
Description	Type	Gap Spacing
MoistureShield Hidden Deck Clips	Metal	3/16”
MoistureShield Aegis Clips	Plastic	3/16”

FACE SCREWS – Solid Edge Boards		
Description	Type	Gap Spacing
Starborn Pro Plug System	Material Plug	3/16”- 1/4”
Starborn DeckFast Cap-Tor XD Screws	Color Match Screw	3/16”- 1/4”
FastenMaster Cortex Deck Screws	Color Match Screw	3/16”- 1/4”



FASCIA FASTENERS	
Description	Type
Starborn Pro Plug Fascia System	Material Plug
Starborn Deckfast Fascia System	Color Match Screw
FastenMaster TrapEase Fascia Fastener	Color Match Screw